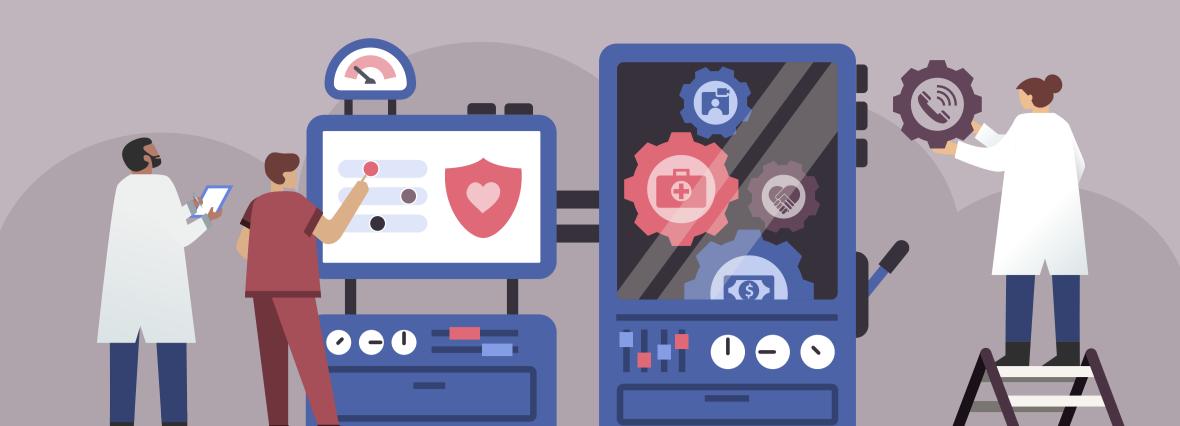
THE PERFORMANCE OF PATIENT SUPPORT PROVIDERS DURINGTHEPANDE

US Physicians feel positive about how Patient Support Programs (PSPs) have evolved in the past two years.



Specialites surveyed - Total: 152



General Practitioners (n=33)





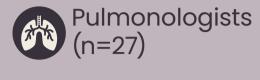
Infectious Disease Specialists

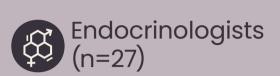


Hematologists



Rheumatologists (n=24)



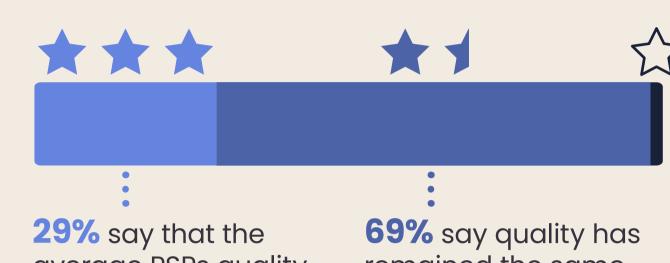


Physicians agree that most PSPs have adjusted well to the pandemic.





Of physicians think that PSP providers have adjusted well to the new reality brought forth by COVID-19



average PSPs quality has improved since the pandemic

remained the same

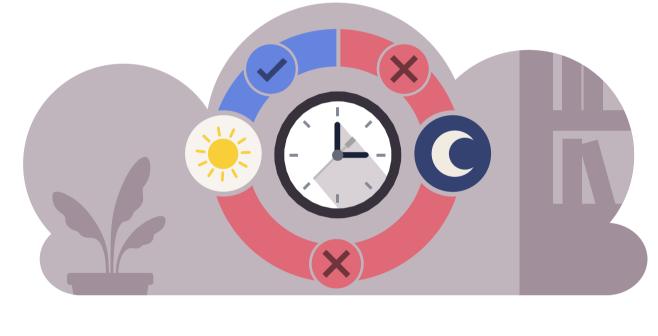
However, unmet needs related to PSPs remain.

The lowest rated features are:

Nurses availability over the phone



Extended service hours

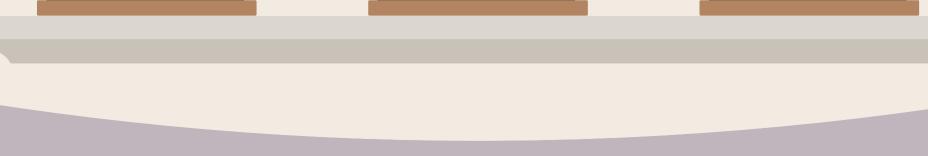


Consistency of follow-up with patients



AstraZeneca appears to be seen as the best PSP among surveyed physicians since the start of COVID-19:





Lilly

Amgen

Data based on survey of n=152 US physicians - General Practitioners (n=33),

Lilly